THE AMERICAN UNIVERSITY OF PARIS

PARENT QUICK GUIDE
RESOURCES

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KEEP IN TOUCH WITH AUP

Sign up to receive our newsletter for parents and families: the Parent Compass. It allows you to stay informed, to receive important updates and to hear about community events both in the US and on campus.
Sign up at: aup.edu/parent-compass

JOIN US ONLINE

Connect with fellow AUP parents by joining our Facebook group, The American University of Paris Parents, where we answer your questions directly and let you know about campus news and upcoming parent events.
Join the Facebook group at: aup.edu/parents-FB

SUPPORT AUP

Show your support for AUP by donating to the AUP Parents Fund. The AUP Parents Fund serves to provide the resources for an unparalleled education experience in and beyond the classroom. Sustain tomorrow by supporting today. For more information, contact AUP Parent Relations Manager, Dana Callaghan P’22, at: parents@aup.edu.

MAIL

Packages and letters can be sent to students in care of AUP at:
Student Name
c/o The American University of Paris
102, rue Saint Dominique
75007 Paris, France

All questions can be sent to parents@aup.edu
Q: How long does it take to open a French bank account?
A: The whole process takes a minimum of two weeks.

Q: Can students withdraw money abroad without paying a fee?
A: To do so, they’ll need to subscribe to the “international option” with Société Générale which includes an associated 5€ monthly fee.

Q: Where can my student find a doctor or health plan information?
A: Every student has access to a comprehensive health plan that guarantees excellent medical coverage at an affordable price. The Health Office is located in the Combes Student Life Center on the 5th floor. Full details of the AUP health plan as well as a list of doctors can be found at: aup.edu/health

Q: Where can my student find counseling services?
A: Students can request meetings with a Student Guidance Counselor in a private and confidential setting on-campus. They can set up an appointment or learn more at: aup.edu/health.

Q: Where can my student find academic support?
A: All students should make use of the Academic Resource Center (ARC), which is a combined writing, tutoring, and academic technology space located on the fourth floor of the Quai d’Orsay Learning Commons. Learn more here: aup.edu/academics/academic-career-resources.

Q: What’s the best way to find an apartment for next year?
A: Returning students may check the online housing database or visit the Office of Residential Life on the 4th floor of the Combes Student Life Center for further assistance.

Q: Something is broken in my student’s BlueStripe apartment. What should my student do?
A: Students should submit a BlueStripe maintenance request. BlueStripe works to respond to nonurgent maintenance requests within two business days. Residents submit a maintenance request online through the BlueStripe website at: aup.bluestripeliving.com/maintenance-requests.

Q: My child is experiencing a roommate conflict. What resources are available to help?
A: Students who are experiencing conflict with their roommates are encouraged to get in touch with the Office of Residential Life as soon as possible. Students can write to the Residential Life team at housing@aup.edu to find a time to meet to discuss the issue.