Discharge from ED

Full Registration competed
(key icon gone)

Completion of ED care in Specialty Clinic Area
Discuss w/ consultant. Same/next day visit considered completion of care of ED visit, can be OOP (Ophtho, ENT, Cast Room, OMFS, L&D).

OOP

Clinics that do not need consult calls: Clerk can directly book:
- Gyn UCC,
- Nephrology Clinic for non-dialysis patients,
- Expedited Workup Clinic (if qualifies* check WikEM),
- Anticoagulation Clinic,
- Pediatrics
- Ophtho next day f/u for orbital wall fx w/o concern orbital injury, ok to overbook per Dr. Prasad.

Out of County
Return to home county, or call social services hotline 2-1-1

Outside Insurance
Back to PMD for follow up and/or referral to specialist

Complication within 30d of emergent operation/procedure
- Call specialty service for f/u appointment, get name of MD and timeframe.
- Notify clerk, provide reason for urgent f/u

Lab check
CCC referral

Not Empaneled
CCC referral for bridge to PMD and/or e-consult for specialty f/u

Primary Care and/or NON-Urgent >2wk Specialty f/u
Back to PCP for f/u and/or e-consult

Empaneled
Back to PCP for f/u and/or e-consult. Could message PCP using 'communicate' tool

Lab/Symptom check
CCC referral

Primary Care and/or NON-Urgent >2wk Specialty f/u
Back to PCP for f/u and/or e-consult

Urgent Specialty f/u <2 weeks
Call specialty service for f/u appointment, get name of MD and timeframe.
- Notify clerk, provide reason for urgent f/u

Lab/Symptom check
CCC referral

Definitions:
OOP icon: “Out of plan” = Not eligible to f/u at DHS facilities, including Harbor. Non-DHS Medi-Cal HMO, Medicare HMO, private Fee For Service/HMO, or Out of County/Out of Country.

DHS icon: DHS-eligible. Includes DHS Medi-Cal Managed Care (some LA Care and HealthNet), uninsured = self-pay or ATP, Medi-Cal restricted/limited/hospital-presumed, unassigned Medi-Cal, Medicare Fee For Service, and more.

Empaneled – Part of an individual PCP’s panel (vs “assigned”, which usually refers to clinic site).

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