Housing Resources

FEMA
Residents — even those who have homeowner, commercial and auto policies at the time of the disaster — are urged to apply. Applicants will be asked for their Social Security number, address of the damaged primary residence, description of the damage, insurance information coverage, telephone number, an address where they are receiving mail, and a bank account and routing number for receiving direct deposit of funds. Depending on their needs, residents may receive up to $34,000 in FEMA disaster grants to provide for temporary housing, essential home repairs and losses that are not covered under personal property or homeowner policies.

More Information
Apply online at http://www.DisasterAssistance.gov or by phone at 800-621-3362.

Airbnb Open Homes Program
Airbnb has launched its Open Homes program for those seeking shelter free-of-charge at a residence outside of but near the affected area. The company is also looking for those willing to volunteer space at their local home for evacuees.

More information
www.airbnb.com/welcome/evacuees/northerncaliforniafire evacuees

HomeAway Disaster Relief Temporary Housing
HomeAway is facilitating the provision of free or discounted properties to those displaced by the fires.

More information
Web: www.Homeaway.com/relief
Phone: (888) 336-7713

Highway Emergency RV Accommodation
Highway is connecting RV owners willing to lend their vehicles with people who have been displaced and need emergency accommodation.

More information
Phone: (844) 462-9510

SHARE Sonoma County
The Petaluma People’s Services Center SHARE Sonoma County program has created temporary home sharing for those who have lost their housing due to the recent fires. Anyone needing housing or anyone wishing to volunteer their home, please contact SHARE immediately.

More information
Email: SHAREFire@petalumapeople.org
Phone: (707) 765-8488 (ext. 126)

Sonoma County Lodging Association List of Properties Open to Evacuees
The Sonoma County Lodging Association (SCLA) has compiled a list of hotels that are open and have availability for evacuees and fire personnel. The list is maintained here: scla.wildapricot.org/FIRES

More information
Website: scla.wildapricot.org/FIRES
Phone: (707) 234-7817
Email: sonomacountylodging@gmail.com or acrabb@live.com

Find a Rental
This website has been set up by Bay Area technology partners to help local disaster victims find rental housing. It shows short term rentals available through Airbnb, longer term rentals available through Zillow, and landlords who have offered their homes through the City of Santa Rosa.

More information
The map is maintained here: find-a-rental-sr.city.connect.socrata.com

Residential Care Facilities
The California Department of Social Services is providing a list of licensed facilities with beds for those displaced by the fires. The also has a list for known relocations of residents that were displaced by the fires. Both lists are updated daily.

More Information
Web: www.cdss.ca.gov/inforesources/Community-Care-Licensing
General Resources

Financial and housing-related assistance

Community Action Partnership of Sonoma County (CAPS) – HCA Family Fund
The HCA Family Fund is a one-time rental assistance program designed to prevent homelessness.

More information
141 Stony Circle, Suite 210, Santa Rosa
Web: www.capsonoma.org
Phone: (707) 544-6911

Catholic Worker
Rental and utility assistance.

More information
Back Cottage “A”, behind the Homeless Services Center at 600 Morgan Street, Santa Rosa
Phone: (707) 575-8342

Council on Aging Services for Seniors
Rent and deposit assistance for seniors over 60.

More information
30 Kawan springs Road, Santa Rosa
Web: www.councilonaging.com
Phone: (707) 525-0143

North Bay Veterans Resource Center
Provides utility payment, security deposit and rental assistance to low-income veterans.

More information
200 Montgomery Drive, Suite C, Santa Rosa
Web: www.vetsresource.org
Phone: (707) 578-8387 (VETS)

Season of Sharing
Organizations offering assistance with completing the Season of Sharing application.

Salvation Army of Santa Rosa

More information
Phone: (707) 542-0998

Salvation Army Relief for Energy Assistance Through Community Help (REACH) Program
Offers low-income eligible households in Petaluma, Cotati, Penngrove, and Sonoma; financial assistance not to exceed $300.00.

More information
Phone: (707) 769-0716

FISH of Sonoma Valley
Oversees agency dedicated to providing emergency assistance programs for Sonoma Valley residents, with food, rental and utilities grants, clothing, shelter during severe weather, and transportation services.

More information
Phone: (707) 996-0111

Emergency Financial Assistance (Face To Face)
Provides assistance to people living with AIDS/HIV to obtain emergency financial assistance, including rent and utility assistance.

More information
Phone: (707) 544-1581

Water Bill Assistance (Community Action Partnership of Sonoma County)
Offers financial assistance to qualifying residential customers on a portion of their monthly water and sewer charges.

More information
Phone: (707) 535-3395

Redwood Empire Disposal Discounted Garbage Rates
Offers discounted garbage rates for senior citizens and mobile home park residents who are customers of Santa Rosa Recycling & Collection.

More information
Phone: (707) 586-5533

CARE Program (PG&E)
Offers income-qualified households discounts on energy bills through the CARE program, California Alternative Rates for Energy.

More information
Phone: (866) 743-2273
Email: careprogram@pge.com

Smarter Energy Line (PG&E)
Offers toll free phone message service 24 hours daily describing all discount programs available to consumers including eligibility requirements and how to access the programs.

More information
Phone: (800) 933-9555

California Lifeline Telephone Program (California Public Utilities Commission)
Offers discounted basic telephone services to eligible California households.
More information
Web: www.californialifeline.com
Phone: (866) 272-0349

This list of resources provided by:

Sonoma County Community Development Commission
Sonoma County Housing Authority
1440 Guerneville Road, Santa Rosa, CA 95403
Telephone: (707) 565-7500
TDD: (707) 565-7555
Fax: (707) 565-7583
Web: sonomacounty.ca.gov/CDC