**CALL FOR SPEAKERS**

A new life inside: How our needs shape the future of the built environment

*Jornadas 2018 and EuroFM Members Meeting*

17-18 October 2018 | Forum Tecnologico de Lisboa LISPOLIS

**Conference **Proposed** Contents: (Changes might occur)**

*Theme 1 – Industry Case* How hotels are evolving to create new services and environments

*Theme 2 –* How technology helps spaces to become more human

*Theme 3 –* Wellbeing: how FM impacts the quality of life

*Theme 4 –* Is ISO41001 a game changer for FM?

*Roundtable 1 –* How cities will manage their built environment

*Roundtable 2 –* Is trust missing from contracts?

*Roundtable 3 –* How quality of life improves performance  (human resources professionals)

*Roundtable 4 –* The role of government agencies in the future of the built environment

**Daily Program (17th and 18th October)**  (Changes might occur)

8h30 – 9h00 – Welcome coffee and Registration

9h00 – 9h30 - Opening Block

9h30 – 11h00 Theme 1/3

11h00 – 11h30 Coffee Break & Exhibition Area

11h30 – 13h00 Theme 2/4

13h00 – 14h00 Lunch & Exhibition Area

14h00 – 15h00 Roundtable 1/3

15h00 . 16h00 Roundtable 2/4

16h00 – 17h00 Closing & Cocktail & Exhibition Area
Theme 1 – Industry Case How hotels are evolving to create new services and environments

Hotel responsible and/or FMers and/or consultants are invited to discuss how new paradigms within the hotel industry are being helped by changes in space management, new layouts, new maintenance programs or IoT. The purpose of this panel is to present cases where FM has had a role in allowing new services, environments or better user experience.

Theme 2 – How technology helps spaces to become more human

As technology is taking care of repetitive tasks and streamlining processes, there is more time to focus on the user experience and on the quality of life of all occupants. Also, IoT allows gathering data in real time that can be measured against other variables, allowing us to understand direct and indirect impacts and correlations. That information can and should be used to improve current policies and standards towards a better and more human-centric experience.

Theme 3 – Wellbeing: how FM impacts the quality of life

The recent WELL Building Standard has generated quite some interest and has since attracted a considerable number of consultants, projects and buildings. One of the standards interesting characteristic is the breakdown of several concepts and its features and the linkage between them and the “wellbeing” of the users. As several of those are within the scope of Facility Management, we invite colleagues that have had experience with this tool (or others similar) to present their findings or impressions.

Theme 4 – Is ISO41001 a game changer for FM?

With the publication of ISO41001 this year, we look forward to the perspectives of Facility Managers to what the impact of this will be, what is expected to change within the supply and demand of Facility Services as well as in the life of the Facility Manager and his visibility, influence and reputation within his/her organization.

Roundtable 1 – How cities will manage their built environment

Smart buildings without smart cities will have little impact in our lives, in the economy and even in our planet’s health. Understanding the challenges and roadmaps of different stakeholders and responsible for city policies and regulations is of extreme importance to identify synergies and align goals in order to augment and accelerate the desired outcomes
Roundtable 2 – Is trust missing from contracts?

As most of the work under the scope of Facilities Management is deployed in the field by outsourced companies and outsourced people, the nature and quality of the contract between the client and the outsourced providers has a tremendous impact on the life of those people and in the economic health of those companies. Lack of trust and increased lack of relationship between both parties have led service contracts within FM to be only focused on price alone, with shorter durations and with a suspicious attitude that leads to focus on penalties instead of collaboration.

Roundtable 3 – How quality of life improves performance (human resources professionals)

As we move towards impacting the “quality of life”, we’ll be challenged by how to measure and correlate that impact with our actions. In this roundtable, we will invite colleagues from human resources to share with us their knowledge not only in making those matches but also regarding their experience in looking for the needs of the collaborators and deploying the adequate policies.

Roundtable 4 – The role of government agencies in the future of the built environment

Regulations and incentives fall normally under the scope of government agencies. Understanding how these entities (at a european or local level) look to the future of the built environment and think of the impact it can have in the economy is very important in order to calibrate our communication and efforts to positively influence key issues.

Format

Themes are normally delivered by 3 to 4 individual presentations of 15 to 20 minutes each, with 30 minutes for Q&A managed by a moderator.

Roundtables are normally preceded by a 15 to 20 minutes presentation that gives context to the topic that will afterward be discussed by 3 to 5 roundtable participants and a moderator.

All panels and presentations will be in English.
Rules for non-commercial content

Mentions to specific products or solutions, including characteristics, pricing and comparison to competitors as well as presenting data on the speaker’s company, such as the number of employees, turnover, geographical presence, organizational charts and history are not considered as being relevant to the paying audience present at the event.

All presentations will have to be submitted with at least 3 weeks in advance of the date of the event to be analyzed by the Board of Directors of APFM.

This practice is intended to fulfill the audience’s expectations that they will be offered relevant content and to provide a healthy environment between represented companies in the event.

Benefits for the Speaker

The speaker will have free access to the entire 2-day program (including welcome coffee, lunch and coffee break), the gala dinner (on the evening of the 17th) and 1-night accommodation at the designated hotel by APFM (2 nights for speakers traveling from outside Europe).

Milestones

*Until May 31st* – The participant must signal the intention to participate by sending an email to the event’s organization (geral@apfm.pt) indicating the panel in which would like to be included.

*Until June 22nd* – The selected speakers must provide a title and short summary of the presentation (only for Themes)

*Until September 21st* – The selected speakers must provide the complete presentation (only for Themes). After this date, the speaker will still be allowed to make changes as long as they don’t conflict with the rules of non-commercial content nor modify the scope of the presentation itself.

All communications should be done through email geral@apfm.pt

We look forward to your participation!