Financial Inclusion
Practitioners Day

GENERAL INFORMATION

Host
U.S. Agency for International Development

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Forum Site: FIForum.us
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Top Twitter Handles
@USAID
@GlobalDevLab
@USAID_Digital
@annmei

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MORNING AGENDA

8:00 – 8:45 a.m.  Registration & Morning Refreshments  Pavilion Room

8:45 – 9:00 a.m.  Call to Order & Welcoming Remarks  Pavilion Room
  Ann Mei Chang, Chief Innovation Officer, USAID, @annmei

9:00 – 9:45 a.m.  Financial Inclusion as an Enabler of the Sustainable Development Goals  Pavilion Room
  Remarks by Greta Bull, CEO, Consultative Group to Assist the Poor (CGAP), @CGAP, followed by a discussion on the implications for USAID with Priya Jaisinghani, Director of the Center for Digital Development, USAID Global Development Lab, @GlobalDevLab

9:45 – 10:45 a.m.  The Role of Market Facilitation & Digital Payment Systems in Achieving Development Outcomes  Pavilion Room
  Presentation on payment systems innovation by Carol Benson, Founder & Partner, Glenbrook Partners, followed by a panel discussion of the implications for USAID programming.
  ● Kay McGowan, Digital Finance Lead, USAID (Moderator)
  ● John Jepsen, Global Finance Lead, DAI
  ● Mayada El-Zoghbi, Senior Financial Sector Specialist, CGAP
  ● Mert Tangonan, Chief of Party, E-PESO Philippines, Chemonics

10:45 – 11:00 a.m.  Break  Pavilion Room

11:00 a.m. – 12:00 p.m.  Gender Dynamics and the Role of Inclusive Financial Services in Women’s Economic Empowerment  Pavilion Room
  Presentation of A Buck Short research by Caitlin Sanford, Principal Investigator & Author, followed by a panel discussion on the implications for USAID programming.
  ● Susan Markham, Senior Coordinator for Gender Equality and Women’s Empowerment, USAID (Moderator)
  ● Wade Channel, Senior Economic Growth Advisor for Gender, USAID
  ● Majid Haque, Technical Lead, mSTAR Bangladesh, FHI360
  ● Leora Klapper, Lead Economist, World Bank Group

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AFTERNOON AGENDA

Lunch Session: Serving the Vulnerable & Ultra-Poor - Graduation Approaches to Promoting Sustainable Livelihoods & Financial Inclusion
12:00 – 1:15 p.m. Pavilion Room

- Kate McKee, Lead Responsible Finance, CGAP (Moderator)
- Janet Heisey, Director of Technical and Strategic Alliances, Trickle Up
- Greg Collins, Director of Center for Resilience, USAID
- Lauren Whitehead, Program Manager, BRAC USA

1:00 – 1:30 p.m. Break & Transition to Tracks Pavilion Room

1:30 – 4:30 p.m. Concurrent International Tracks (attendees select one) Pavilion Room

International Track #1
Development Spotlight: Using Digital Finance to Strengthen Agriculture, Energy, Education, & Health Programs
Kwasi Donkor and Brian Dusza, USAID (Track Facilitators)

1.) Heard from the Field: How Digital Payments are Accelerating Achievement of SDGs
Lightning talks on digital finance applications for specific sectors
- Health – Cassie Chandler, Freedom from Hunger
- Energy access – Xavier Faz, CGAP
- Education access – Vikas Raj, Accion Venture Lab
- Agriculture – David Hong, One Acre Fund

2.) Measuring Progress
- Judah Levine, Mondato (Moderator)
- Billy Jack, Georgetown University
- Sarah Kabay, Innovations for Poverty Action
- Jennine Carmichael, PEPFAR, FHI360

Lightning talk
- David Garrity, GVA Research

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International Track #1 (cont.)
3) Financial Inclusion as an Enabler of Stronger Agriculture Programs
Remarks by Beth Dunford, Assistant to the Administrator, Deputy Coordinator for Development for Feed the Future, USAID

4) Programming for the Financial Ecosystem: Working Across Silos
- Chris Burns, Digital Development for Feed the Future, USAID (Moderator)
- Adele Waugaman, Global Health, USAID
- Oscar Ankunda, Energy Specialist, USAID Uganda
- Suezan Lee, Education Specialist, USAID

International Track #2
Enabling Environment for Inclusive Finance
Matt Homer and Mack Wallace, USAID (Track Facilitators)

1.) Engaging Policymakers and Regulators to Drive Digital Payments
- Jamie Zimmerman, Bankable Frontier Associates
- Michael Joyce, Better Than Cash Alliance
- MP Azevedo, Office of Technical Assistance, US Department of the Treasury
- Brian Dusza, USAID
- Mukesh Sadana, USAID India

2.) Case Study: Building the Enabling Environment in India
- Sanjay Jain, iSPIRT Foundation
- Priya Jaisinghani, USAID
- Badal Malick, CEO, Catalyst

3.) Digitizing Payments - The Value of Digitizing Public Sector Spending and Collections
- Paul Nelson, USAID (Moderator)
- Camilo Tellez-Merchan, Better Than Cash Alliance
- Mukesh Sadana, USAID India
- Carrie Hasselback, mSTAR Liberia, FHI 360

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**International Track #3**

**Financial Services as a Bridge Between Humanitarian Response and Development**

*Chrissy Martin, USAID (Track Facilitator)*

1.) The Barcelona Principles for Digital Payments in Humanitarian Response & the Role of the US Government
   - **Gregory C. Gottlieb**, Senior Deputy Assistant Administrator, Bureau for Democracy, Conflict, and Humanitarian Assistance (DCHA), USAID
   - **Nancy Jackson**, Deputy Assistant Secretary of State, Bureau of Population, Refugees and Migration (PRM), U.S. Department of State

2.) The Role of Financial Services in Preparedness and Resilience Programming
   - **Hamilton McNutt**, NetHope Payments Innovation (Moderator)
   - **Thea Anderson**, Mercy Corps
   - **Michael Tarazi**, CGAP
   - **Greg Collins**, Center for Resilience, USAID

3.) Private Sector Discussion: Products for Response and Resilience
   - **Beth Porter**, Better Than Cash Alliance (Moderator)
   - **Paul Musser**, Mastercard
   - **Michael Goldfarb**, Segovia
   - **Ashish Gadnis**, BanQu

4.) The Way Forward
   - **Jamie Zimmerman**, Bankable Frontier Associates (Moderator)
   - **Matt Bohan**, Bill & Melinda Gates Foundation
   - **Radha Rajkotia**, International Rescue Committee
   - **Jakob Oster**, United Nations High Commissioner for Refugees (UNHCR) Rwanda

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<th>Time</th>
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<td>4:30 – 4:40 p.m.</td>
<td>Transition from Tracks to Closing</td>
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<td>4:40 – 5:10 p.m.</td>
<td><strong>Closing Armchair Conversation: the Future of Financial Inclusion &amp; Digital Finance at USAID</strong></td>
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<td>*Priya Jaisinghani, Director, Center for Digital Development, USAID</td>
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<td>*Susan Reichle, Counselor, USAID</td>
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<td>*Wade Warren, Assistant to the Administrator, Bureau for Policy, Planning and Learning, USAID</td>
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SPEAKER BIOS

Thea Anderson, Global Director for Financial Inclusion at Mercy Corps. Ms. Anderson leads a portfolio of financial services and systems development initiatives across 40 fragile and conflict-affected emerging and frontier markets to increase access to and the uptake of commercial financial services for the unbanked and underserved. She has extensive experience overseas in complex political environments including Afghanistan, Iraq, Jordan, Lebanon, Africa, the Middle East, and SE Asia. @theacanders, @mercycorps

Mary Patricia “MP” Azevedo, Senior Advisor for Financial Inclusion at U.S. Treasury Department’s Office of Technical Assistance. Ms. Azevedo assumed this position in January 2016 following a 30 year career in financial services regulation in both the private and public sectors. Ms. Azevedo brings extensive experience to US-OTA’s work in financial inclusion, drawing on her 12 year role leading global regulatory strategy for an international retail payments organization. @USTreasury

Carol Coye Benson, Founding Partner, Glenbrook. Ms. Benson leads practice for mobile payments, national infrastructures, and emerging technologies for financial services. She was previously the managing director of the Global Institutional Services division of Deutsche Bank, and at Visa International, led use of credit cards online, and founded and managed Visa’s European product development office, leading a series of eCommerce and chip-card projects to bring European banks online. Prior to Visa, she worked developed and introduced payments products at Citibank.

Matt Bohan, Senior Director, Alvarez & Marsal Business Consulting. Mr. Bohan’s work focuses on IT, program and project management, process improvement, financial and operational performance improvement, healthcare management and telecommunications. His clients include the Bill and Melinda Gates Foundation and Microsoft. Recently he managed the design, requirements documentation, and build out of the Leveloneproject.org demonstration platform. Previously he was Senior IT Manager at Premera Blue Cross.

Greta Bull, CEO of CGAP and a Director at the World Bank Group. Ms. Bull has more than 15 years’ experience in development finance, most recently with the International Finance Corporation. Recently, she served as Manager at the IFC’s Financial Institutions Group (FIG) Advisory Services and oversaw a large digital financial services program in sub-Saharan Africa. She has extensive experience working in emerging financial markets in Latin America, Central and Eastern Europe, South Asia and sub-Saharan Africa. @CGAP

Christopher Burns, Senior Coordinator, Digital Development for Feed the Future. Mr. Burns leads the technical team within the U.S. Global Development Lab, working alongside the Bureau for Food Security, to integrate a suite of digital technologies into Feed the Future activities. He previously served as Acting Director and Senior Advisor for Digital Inclusion, within the USAID Global Development Lab’s Digital Development team focusing on widespread adoption of mobile and digital technologies in the developing world. He leads public-private partnerships including the Digital Impact Alliance (DIAL), the GSMA Connected Women Program and the Alliance for Affordable Internet. @cmitchellburns

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Jennine Carmichael, Deputy Director, Accelerating Strategies for Practical Innovation and Research in Economic Strengthening (ASPIRES). ASPIRES is a 5-year, $40 million associate award funded by USAID, PEPFAR and DCOF to advance evidence-based, gender-sensitive programming and learning to strengthen the economic security of highly vulnerable individuals and families, including orphans and vulnerable children (OVC) and key populations at high risk of acquiring HIV. Ms. Carmichael has over 15 years of experience in international development, focused in economic development and gender.

Wade Channell, Senior Economic Growth Advisor, USAID Office of Gender Equality and Women’s Empowerment (GenDev). Channell leads USAID’s efforts to create a framework for promoting women’s economic empowerment and equality, actively promoting comprehensive approaches to women’s financial inclusion, with an emphasis on secured lending. He has worked extensively on issues that constrain growth and private sector development, as a commercial lawyer and as a development professional in more than 50 countries.

Greg Collins, Director of the USAID Center for Resilience. As well as Director, Mr. Collins serves as the Agency’s Resilience Coordinator. He is a recognized global thought leader on resilience and has played a lead role in developing and operationalizing a strategic vision for resilience at USAID. He is based in Kenya during the 2011 drought emergency and helped lead the development of USAID’s Horn of Africa resilience strategy in 2012. Additionally he has helped lead the development of USAID’s Sahel resilience strategy in 2012-13.

Beth Dunford, Assistant to the Administrator for USAID’s Bureau for Food Security. Ms. Dunford serves also as Deputy Coordinator for Development for Feed the Future, the U.S. Government’s global hunger and food security initiative. She oversees USAID’s technical and regional expertise focused on improving food security to sustainably reduce hunger, poverty and undernutrition. Recently she served as Director of USAID’s Mission in Nepal. Previously, she served in Ethiopia and Afghanistan where she directed agriculture, resilience and emergency food assistance programs.

Brian Dusza, Digital Financial Services Advisor, USAID/Development Lab. A Foreign Service Officer with USAID, Mr. Dusza served recently in Ghana and Indonesia. He builds public-private partnerships to achieve USAID’s development objectives. He managed USAID’s food security activities in Ghana and oversaw USAID’s effort to expand the digital finance market in Indonesia for low-income customers. Mr. Dusza previously worked at the Department of Labor, providing technical assistance to Ministries of Labor in Latin America.

Mayada El-Zoghbi, Senior Financial Sector Specialist in CGAP’s Strategy, Research and Development Unit. El-Zoghbi manages CGAP’s strategic planning processes and leads new areas of research for CGAP such as women’s financial inclusion and financial services in crisis environments. Previously, El-Zoghbi served as head of office for CGAP in Paris.

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Xavier Faz, Lead, Digital Finance Frontiers Initiative, CGAP. Mr. Faz leads CGAP’s work on Digital Finance Frontiers, a global initiative that supports technology and business model innovation in digital finance. Prior to CGAP, Mr. Faz was Deputy Director General for IT and Operations at a development bank in Mexico, where he developed a cloud-based banking platform for the Microfinance Sector, as well as a cards switch for non bank financial institutions. He was previously a consultant with McKinsey & Company, working with organizations in retail, consumer goods, and financial sector growth strategies leveraging technology innovation. @xavierfaz

Ashish Gadnis, Founder and CEO of BanQu. Mr. Gadnis founded and runs the first blockchain Economic Identity platform (patent pending) and network that creates long-term economic resilience and independence for refugees and people living in extreme poverty across the globe. He is also a senior strategic advisor to multiple global organizations and the United Nations on the Sustainable Development Goals 2030 agenda. Previously, he was the founder and CEO of multiple technology startups. @BanQuApp

David Garrity, Consultant, World Bank Group. Mr. Garrity consults on financial inclusion and mobile technology, and the development of technology strategy for health initiatives in southern Africa, and recently published on mobile money and disaster relief. Mr. Garrity formerly served as CFO and Board Director at Interclick, Inc., and as CFO and Executive Vice President, Corporate Development for Aspen Group. Prior to his corporate service, Mr. Garrity had an extensive career in investment research during which he co-founded start-up boutique American Technology Research. @GVAResearch

Michael Goldfarb, Director of Operations, Segovia. Assists in the management of all non-engineering functions at Segovia. Prior to Segovia, Michael was a member of the investment team at Centerbridge Partners, focusing on private equity and distressed investments. He evaluated new opportunities and oversaw portfolio company operations across a range of geographies, including North America, Latin America, Europe, and the Middle East, and industries, including payment processing, telecommunications and logistics. He previously worked at Blackstone Advisory Partners and in finance and education in Shanghai and Chongqing.

Gregory C. Gottlieb, Senior Deputy Assistant Administrator for Democracy, Conflict, and Humanitarian Assistance at USAID. Mr. Gottlieb taught at the National College from 2015-2016, and from 2013-2015 served as the Mission Director of USAID/Pakistan. He served as the senior deputy assistant administrator for USAID’s Bureau for Food Security from 2010-2013, where he oversaw development activities associated with Feed the Future, the U.S. Government’s global hunger and food security initiative.

Md. Majidul Haque, Technical Lead, Digital Financial Services with USAID’s Mobile Solutions Technical Assistance and Research (mSTAR) project of FHI 360. Mr. Haque is responsible to facilitate the adoption of DFS by USAID implementing partners with regard to making the transition away from cash. He has more than 9 years of experience in Telecom, Banking and International Development Organization within New Business Development & Action Research under M-commerce, E-commerce, Payment Gateway & VAS arena.

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Carrie Hasselback, Technical Advisor, FHI 360. Ms. Hasselback is an Advisor on the USAID funded Mobile Solutions, Technical Assistance, and Research (mSTAR) project. She has directed and advised on digital financial services (DFS) projects across Sub-Saharan Africa, including digitizing agricultural value chains and supporting governments to digitize salary payments for teachers, health workers, and other civil servants. She previously worked in development and emergency contexts on the ground in Liberia, Haiti, Afghanistan, Iraq, Somalia and Kenya. @c_hasselback

Janet Heisey, Director of Technical and Strategic Alliances, Trickle Up. Ms. Heisey leads Trickle Up’s technical assistance unit focused on ensuring the inclusion of people living in ultra-poverty through government and development initiatives. She oversees partnership with the United Nations High Commissioner for Refugees, which has launched Graduation projects in five countries and will expand to 20 over the next three years. @TrickleUpNYC

David Hong, Global Senior Policy Analyst at One Acre Fund. One Acre Fund is a nonprofit social enterprise that supplies smallholder farmers with the tools and financing they need to grow their way out of hunger and poverty. Previously, Mr. Hong analyzed donor agricultural policies at the ONE Campaign and consulted on private sector agriculture investments at Oxfam America. @thedavidhong, @oneacrefund

Billy Jack, Georgetown University. Mr. Jack is a professor of economics at Georgetown University, and co-director of gui2de, the Georgetown University Initiative on Innovation, Development and Evaluation, which conducts empirical field-based research to assess the impact and effectiveness of development interventions. Previously he held positions on the Joint Committee on Taxation of the US Congress, the IMF, the Australian National University, and the University of Sydney.

Nancy Izzo Jackson, Deputy Assistant Secretary, Bureau of Population, Refugees, and Migration. Ms. Jackson oversees the Offices of Assistance Programs for Europe, Central Asia, and the Americas; Policy and Resource Planning; and the Comptroller. She previously served as Deputy and then Director for the Office of Policy and Resource Planning from 2007-2015 where she was responsible for strategic planning and policy development.

Sanjay Jain, active volunteer with iSPIRT, the software product industry think tank, and is an active member of the Open API, and the cashless India teams. To achieve these objectives, Mr. Jain has been working with the NPCI to define the next generation payment systems (the Unified Payment Interface), as well as with regulators and other bodies to help entire processes go paperless. He has been one of the key contributors to help create, and evangelize various government open APIs, which are collectively referred to as the India Stack. @snjyjn

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**Priya Jaisinghani**, Director of the Center for Digital Development within the US Global Development Lab for the U.S. Agency for International Development. In this role Jaisinghani leads the agency’s efforts to leverage digital technologies and data analysis systems to dramatically enhance the agency’s development outcomes. She oversees programs across Africa, Asia and Latin America that increase access to the internet, and promote usage of digital financial services and integrated data systems. She also oversees USAID’s internal data analysis center which serves USAID in improved, data-informed decision making using geospatial, social media and other data analytics tools. Prior to USAID, she served as Program Officer at the Bill and Melinda Gates Foundation, where she helped to launch a $1 billion Global Development Program. @GlobalDevLab

**John Jepsen**, Financial Services Global Practice Leader, DAI. Mr. Jepsen brings extensive expertise in financial inclusion for and capital mobilization to underserved market segments in developing economies. He has worked across financial sector stakeholders to stimulate financial services product availability, delivery channel expansion, and market innovation. He is the co-editor of the financial inclusion article series on the Guardian’s New Development Hub and most recently of an article on Applying the Market Systems. @JFJepsen, @DAIGlobal

**Michael Joyce**, Programme Manager, Member Services at the Better Than Cash Alliance. Mr. Joyce manages a UN-based partnership of governments, companies and international organizations that accelerates the transition from cash to digital payments. Previously he worked with the Government of Indonesia on digital financial services programs and has worked in the private sector to launch successful mobile money services in Cambodia, Bangladesh and Myanmar. @mjoyce_au, @Betterthan_Cash.

**Sarah Kabay**, Doctoral Candidate in International Development Education, NYU’s Steinhardt School of Education, Culture, and Human Development. Ms. Kabay’s work focuses on primary schooling, early childhood, and how education fits into greater development and social change frameworks. Her research aims to provide policy makers, practitioners, and families with relevant information to help inform their educational choices. Previously she was with Innovations for Poverty Action in Uganda where she collaborated with schools, NGOs, local government and other education stakeholders to conduct research and to disseminate findings.


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Suzan Lee, Senior Education Finance Specialist, USAID Office of Education in the Economic Growth, Education and Environment Bureau. Ms. Lee provides strategic education finance guidance to USAID’s $1 billion education portfolio including public-private partnerships, public financial management and innovative financing mechanisms. She previously served as the Deputy Basic Education Team Leader and chairperson of the USAID 2009-2011 Education Strategy Committee, worked in the Office of Development Credit, and with the International Finance Corporation’s education team.

Judah Levine, CEO, Mondato. Mr. Levine is an expert in telecommunications and mobile financial services, who advises corporations and other organizations on various strategic, commercial, and operational matters. He has over 15 years of experience in strategic planning, commercial development, technology innovation, and management for organizations in both developed and emerging markets.

Badal Malick, CEO of Catalyst. Mr. Malick leads a USAID-funded initiative in collaboration with the Government of India that combines technology, business and policy levers to expand digital payments using an ecosystem approach. Previously he served as Vice President and Head of Omnichannel at Snapdeal, Group Product Head at Intuit’s Quickbooks business unit, Engagement Manager at McKinsey’s financial services & payments practice, and Economist & Operations Analyst at the World Bank’s urban governance program. @cashlesscatalys

Kathleen (Kay) McGowan, Digital Finance Lead, USAID/Global Development Lab. Ms. McGowan leads the Agency’s efforts to foster the growth of sustainable, ultra-inclusive economic infrastructure to expand financial inclusion, build market systems that support pathways out of poverty, and improve governance and economic participation in countries where USAID invests. She oversees efforts within USAID to reform procurement policy and position Agency programming to accelerate the growth of inclusive electronic payment systems.

Kate McKee, Lead Adviser, Policy at CGAP. Ms. McKee leads CGAP’s initiative on responsible digital finance, which seeks to ensure transparency and safety for customers through forward-thinking industry standards and proportional regulation. She also leads policy and advisory work on consumer protection. In addition, Ms. McKee leads the Graduating the Poor into Sustainable Livelihoods initiative, which promotes scaling up of a holistic model that has achieved rigorously-documented gains in income, consumption, and assets.

Hamilton McNutt, Co-founder and Partner, Strategic Impact Advisors LLC. SIA is a small global consulting firm with expertise digital technology’s role in improving the poor’s access to crucial services. Mr. McNutt has worked exclusively in the Digital Financial Services space for five years, focusing on the use of digital payments as a catalyst and on-ramp to additional financial services. He contributed to the Barcelona Principles, has advised payment providers on product development for the humanitarian community, and conducted research for humanitarian organizations around digital cash transfer programming. @hamiltonmncnutt

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Paul Musser, Senior Vice President, International Development, Public Private Partnerships, MasterCard. Mr. Musser leads team responsible for MasterCard’s humanitarian and development solutions, creating and implementing innovative business models and technology solutions leveraging a shared value approach for clients and partners including UN agencies, international NGOs and funders. He is currently working on the MasterCard Lab for Financial Inclusion in Kenya, commercializing the new electronic aid voucher service known as MasterCard Aid, and developing new approaches to data privacy, identity and financial inclusion enablement. Previously he was a founder of a start-up designing the next generation of consumer payment wallets and transaction infrastructure, and was a senior officer with Visa.

Jakob Oster, Livelihoods Officer, UNHCR Rwanda. Mr. Oster is responsible for development and implementation of a joint Strategy between Government of Rwanda and UNHCR on Economic Inclusion of Refugees. He previously worked in UNHCR HQ’s Livelihoods Unit and before joining UNHCR, Mr. Oster worked at the Confederation of Danish Industry, where he led twinning partnerships with employers’ organizations in developing countries, particularly focussing on capacity building around social dialogue. @RefugeesRwanda

Beth Porter, Policy Advisor, Financial Inclusion, UNCDF and the Better Than Cash Alliance. Ms. Porter has over two decades of experience in financial inclusion throughout Africa, Asia and Latin America. At UNCDF she provides policy guidance on financial inclusion, particularly to advance responsible finance and promote financial access of women and youth. She also supports the transition of payments from cash to electronic as an advisor to the Better Than Cash Alliance. Beth is on boards of the SMART Campaign, International Child and Youth Finance International, and CRECER, and was a founding member of Women Advancing Microfinance. @BethPorter19

Vikas Raj, Managing Director, Accion Venture Lab. Mr. Raj leads work on sourcing, evaluating and structuring investments, drives strategic direction of the fund, and sits on the Boards of portfolio companies. Previously he worked at Evercore Partners where he advised on multiple corporate transactions with aggregate value of over $45 billion. Before that, he worked in the microfinance sector in India, at Ujjivan and Catalyst Microfinance Investors (CMI). @vikasraj1

Dr. Radha Rajkotia, Director for Economic Recovery and Development at the International Rescue Committee. At IRC, Dr. Rajkotia sets the vision for the organization’s global strategy for economic programming and supervises a team of technical experts to support this strategy. Dr. Rajkotia has 15 years of experience in economic and youth-focused programming and has a background in refugee studies. @radharajkotia

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Susan Reichle, career Senior Foreign Service officer, is the Counselor to the US Agency for International Development. Immediately prior to this position, Ms. Reichle was the Assistant to the Administrator for the Bureau of Policy, Planning and Learning; served in Haiti, Nicaragua and Russia as a democracy officer specializing in conflict and transition; and served as Mission Director at the U.S. Embassy in Colombia.

Steve Rozner, Senior Fiscal Advisor, USAID’s E3 Bureau. Mr. Rozner supports the Agency’s programming, technical leadership, and international cooperation in the area of domestic resource mobilization (DRM). He regularly collaborates with USAID’s Washington and overseas operating units to integrate public finance innovations into development strategies and project designs.

Mukesh Sadana, Project Management Specialist, USAID/India. Mr. Sadana is currently co-managing a program to increase the use of digital payments with focus on low income populations. He is also helping set up an incubation platform for USAID to support and test innovative business models and new technologies. He has worked across Bangladesh, India, Kenya, Indonesia, Philippines, Nepal, Vietnam, Malawi, and Papua New Guinea on a wide variety of assignments. @MSadana

Dr. Gabriela Salvador, MD, MPH, Senior Director, Microfinance and Health Protection. Dr. Salvador will lead Freedom from Hunger’s global Microfinance and Health Protection (MAHP) program which increases access to health services for the poor through combined health behavior-change education, health financing, health products and linkages of health services to health-financing products. Previously, Dr. Salvador was at Pro Mujer, where she led the Health and Human Development Department and the operations of 100 health clinics throughout five countries in Latin America.

Mamerto (Mert) Tangonan, Chief of Party, USAID/E-PESO Activity. Mr. Tangonan leads E-PESO in the Philippines which supports the Central Bank in establishing an efficient, inclusive and interoperable National Retail Payments System. Previously he served as Tanzania Program Country Director of Agrifin Accelerate and was Chief of Party of USAID/Scaling Innovations in Mobile Money (SIMM) in the Philippines. He has worked in IFC in Indonesia, PT Smart Telecom (Indonesia), Globe Telecom (Philippines), Accenture, and ING Life Philippines.

Michael Tarazi, Lead Financial Sector Specialist, CGAP. Mr. Tarazi leads CGAP’s Member Engagement and Governance team overseeing member relationships, and initiatives including funder guidance and the Gateway Academy. He also serves on CGAP’s Senior Management Team. Previously launched and managed CGAP’s work in financial innovation for smallholder farmer families, supervising CGAP’s research on smallholder demand for financial services and CGAP’s efforts on digital finance in the smallholder context.
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Wade Warren, Assistant to the Administrator for the Bureau for Policy, Planning and Learning (PPL). The PPL Bureau is USAID’s center for policy development, strategic planning, learning and evaluation, and partner engagement. Previously, Mr. Warren was the Senior Deputy Assistant Administrator in the Bureau for Global Health. He had responsibility for strategic planning, budgeting, procurement, human resources, project design, monitoring and evaluation, and communications.

Adele Waugaman, Senior Advisor, Digital Health, at USAID in the Bureau for Global Health. Ms. Waugaman is an affiliated expert and former fellow at the Harvard Humanitarian Initiative. She is a frequent commentator on technology and development trends. She has spoken at a variety of international conferences on technology, philanthropy, health, and development, and appeared in news outlets including the BBC, Financial Times, New York Times, National Public Radio, and Wall Street Journal. Previously she was the founder and managing director of Catalyst Advisory, LLC.

Lauren Whitehead, Program Manager for the Ultra-Poor Graduation Initiative, BRAC USA. Ms. Whitehead promotes the global advocacy of the Graduation approach, provides technical assistance for existing and emerging clients implementing the approach, and contributes to proposal development and management of research work streams for programs throughout Africa and Asia. She has worked with a number of for-profit and nonprofit organizations across Asia, Africa, and Latin America. @BRACworld

Jamie M. Zimmerman, Independent Consultant. Ms. Zimmerman leads financial inclusion and digital finance innovation assignments for clients including CGAP, the Better Than Cash Alliance, USAID and the World Food Programme on topics including: social protection payments policy, the shift to cash-lite in emerging economies, youth financial inclusion, asset building. Previously she directed the Global Assets Program at the New America Foundation, and was Deputy Director of Globalization Studies at The Kenan Institute of Private Enterprise at the University of North Carolina at Chapel Hill. @jamiemzimmerman

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