Information for Aged Care Providers

Seeking your views – new quality standards and streamlined assessment

You are invited to share your views on two components of the single aged care quality framework:

- the draft single set of standards
- options for a streamlined approach for assessing provider performance against these standards.

The call for submissions will close on Friday 21 April 2017.

We want to hear from consumers, their families and carers, aged care organisations, staff of organisations, and other professionals in the aged care sector and related sectors.

A webinar will be held on Wednesday 29 March 2017 at 2.00pm AEDT to outline the draft standards and options for the streamlined assessment process. You will be able to ask questions to help you prepare your online submission.

For information and updates on the single aged care quality framework, visit the department's website.

Aged Care Sector Committee: 17 February 2017 communiqué

The Aged Care Sector Committee held a meeting on 17 February 2017. The Committee provides advice to government on policy development, implementation and aged care reform.

The Minister phoned into the meeting from his home state of Western Australia. Two new members were introduced and the new CEO of UnitingCare Australia, Ms Claerwen Little was welcomed to the meeting. The Minister discussed briefly two new sub-groups he has asked to be established.

The Committee discussed a number of issues including sector readiness for the Increasing Choice in Home Care measure that started on 27 February 2017 and the Aged Care Legislated Review.

Read the full communiqué.

If you have any questions please email mailto:agedcaresectorcommittee@health.gov.au.

Reminder: Commonwealth CoS Programme webinar – 20 March 2017

Topic: Overview, transition to the new arrangements, and programme framework.


When: Monday 20 March, 10.30am – 12.00pm AEDT

Participants will be able to ask the panel questions following the presentation.

The link to the webinar can be accessed via the department’s webinars page.
QI Program: a new quarter of data collection starts soon

Now is a great time to join the QI program, with a new quarter for data collection starting on 1 April 2017.

Quality indicators measure aspects of aged care services that contribute to the quality of care given by a provider, which may impact on consumers’ experience of the service and quality of life.

Being involved in the QI program gives your organisation access to a free quality improvement tool.

More information and support resources

Webinar: Increasing Choice in Home Care embedding support – 28 March 2017

**Topic:** Embedding support for the *Increasing Choice* in home care reforms

The webinar will focus on:

- addressing sector concerns about the My Aged Care system and/or processes since the start of the reform
- discussing technical fixes
- communicating with existing home care clients
- the national prioritisation system and allocation of packages
- myth-busting areas of confusion.

Participants will be able to ask the panel of representatives from the Department of Health questions after the presentation.

**When:** Tuesday 28 March, 11.00am – 1.00pm AEDT

The link to the webinar can be accessed via the department’s webinars page.

CHSP Client Contribution Framework Survey

The department has engaged ACIL Allen Consulting Group to undertake a national survey of CHSP service providers.

The survey is an opportunity for CHSP service providers to tell us what works well and what service providers need in order to implement their client contributions arrangements.

The survey will help us understand:

- how the framework is being implemented by providers
- any barriers to implementing the framework.

The results will be used to develop more guidance material to help implement the CHSP Client Contribution Framework.

CHSP service providers will soon be invited to take part in the survey.

Further information is available on the department’s website.
National review of wellness and reablement in home care

The department has recently engaged Nous Group to undertake a national review of wellness and reablement approaches within the home care sector.

The review will:

- help us to better understand existing programs and pathways and barriers to implementing wellness and reablement approaches
- be used to develop strategies for embedding wellness and reablement approaches in the home care sector now and in the future.

Your participation will make sure we learn about existing best practice programs and key issues affecting the implementation of these approaches.

Further information is available on the Wellness and Reablement Review website.