Service updates
Welcome to the 6th and final issue of our redesign series.

To recap on what we’ve been doing since we announced our service changes, we have:

- moved all clinical services into Hertford, Stevenage, Watford and Hatfield
- moved over to community working in Hemel Hempstead
- our workers have settled into their new specialised roles and teams
- we offer appointments at the 4 hubs and triage can be done over the phone
- finalised community working set up in St Albans, Borehamwood & Letchworth

Our new satellite service:
The final part of the redesign is underway with Hugill House, Waltham Cross due to close on September 28th and the new venue due to start up on Monday 1st October.

Move to Cheshunt
The new satellite service will be held in Rosedale Community Church in Cheshunt on the following days:

- Tuesday: 9am–5pm
- Thursday: 12-8pm
- Friday: 9am-5pm

The venue has rooms for groups, one-to-ones, a kitchen and toilets (with disabled access).

Community working
The venue was chosen due to a high proportion of our service users living in that area and it made more sense to bring the satellite closer to them. There are also good quality transport links nearby for anyone living elsewhere.

Transport links for Rosedale Church:
- **Train:** Waltham Cross to Cheshunt 3mins – 30mins walk from train station to venue
- **Buses include** the 251, 242, 310, 410
- **Bus #1:** High street Waltham Cross, every 20 mins to Flamsted End, 5 minute walk to satellite. 20 minute bus journey.
- **Bus #2:** High street Waltham Cross, every 20 mins to Churchgate Road, 5 minute walk to satellite. 15 minute bus journey.
- **Bus #3:** High street Waltham Cross, every 20 mins to Goffs Lane, 15 minute walk to satellite. 30 minute bus journey.

Find other buses online at: [https://bustimes.org/districts/26](https://bustimes.org/districts/26)

Location of Cheshunt venue:

Further queries
If you have any other questions please do not hesitate to contact us via herts@cgl.org.uk or speak to any of the Deputy Service Managers below:

- **Heather.Brooks@cgl.org.uk** – covers Watford, Hemel, Borehamwood, St Albans, Hatfield
- **Raymond.Jay@cgl.org.uk** – covers Letchworth, Stevenage, Hertford, Waltham Cross and Cheshunt
- **Trudy.Sealy@cgl.org.uk** – covers Criminal Justice, Family Safeguarding and Hospital Liaison Team