Requesting and receiving records from a healthcare provider, educational institution, place of employment, record retrieval service, or any other custodian of records should be easy. Unfortunately, that often isn’t the case. After numerous phone calls, emails, faxes and a great deal of frustration later, you might find yourself asking, “Shouldn’t this process be easier?”

The answer? Yes.

To eliminate the headache of frequent follow up with custodians, many law firms and insurance carriers have partnered with a nationwide record retrieval service to procure various types of records efficiently and without hassle.

Firms and carriers who participate in these types of programs benefit from:

**Leverage decades of relationships with record custodians**

Reputable records retrieval companies have worked hard to establish relationships with custodians in order to secure records faster. Companies such as ABI Document Support Services have been forming relationships with custodians nationwide for more than 35 years. These longstanding relationships help retrieval companies secure records from difficult custodians more quickly than traditional retrieval processes.
Receive all records digitally and in print

Record retrieval companies often provide the added benefit of providing records both electronically and in paper form. When contacting a record retrieval company, be sure to ask if there is an additional fee for obtaining both types of records, or additional copies of each order.

Obtain records in chronological order, tagged with document type such as “billing records,” and in an OCR searchable format

Some record retrieval companies offer specialized services and tools for the review of records. These offerings are often only available through a retrieval company. When considering different vendors, be sure to ask for a checklist of what tools and services their company provides so that you can compare apples-to-apples.

Reclaim time in your day to focus on higher value activities that lead to faster resolutions

There is no doubt that following up with custodians is tedious clerical work that requires knowledge of the process to be efficient. When you or your team is freed from this task, the new-found time can be spent completing more valuable activities that help you reach resolution faster.

For more information on the value of partnering with a nationwide record retrieval service, contact ABI Document Support Services to learn how to gain an extra 100 minutes in your day.

See Original Article: https://www.abidss.com/record-retrieval/4-exclusive-benefits-offered-record-retrieval-service/